



Dear Member,

MedImpact will begin managing your pharmacy benefit offered through New Hanover Regional Medical Center beginning on January 1, 2018. This program is designed to provide you with a high level of quality care while helping to manage the increasing costs of prescription drugs. MedImpact’s pharmacy network provides flexibility in filling your prescriptions through the following networks:

• **Retail Pharmacy Benefits**

MedImpact’s participating pharmacy network includes more than 64,000 participating pharmacies, including regional and national chains as well as independent community pharmacies. To locate a pharmacy near you, log on to [www.medimpact.com/members](http://www.medimpact.com/members) on or after January 1, 2018 and access the online Pharmacy Locator, then click on the General Pharmacy Locator button. This tool enables you to search for local pharmacies as well as print a map with driving directions.

• **Mail Order Pharmacy Benefits**

Effective January 1, 2018, you must obtain a 90-day supply for maintenance medication(s) through the mail-order program with MedImpact Direct. With mail-order, you have your prescriptions delivered right to your home. To learn more about the mail-order program or to obtain a mail order brochure, go to [www.medimpactdirect.com](http://www.medimpactdirect.com) or speak to a representative at 855-873-8739, 8:00 am to 8:00 pm EST Monday through Friday, Saturday 9:00 – 5:00 pm EST.

**Remember, your prescription drug plan through New Hanover Regional Medical Center requires that your maintenance medication prescriptions be filled through our mail order pharmacy.**

• **Specialty Drug Benefits**

Effective January 1, 2018 your Specialty Drug provider is Commcare Specialty Pharmacy, a partner of MedImpact. This program supports patients with complex health conditions who need injectable medications, medications with strict compliance requirements, or have special storage needs. If you are currently on a specialty medication, you will be contacted by Commcare Specialty Pharmacy telephone by prior to January 1, 2018, to ensure a seamless transition. For more information about this service, please contact Commcare Specialty Pharmacy at 888-203-7973.

**Contact Information Effective January 1, 2018**

Company	Website	Contact Number
MedImpact	<a href="http://www.medimpact.com/members">www.medimpact.com/members</a>	888-254-8850 (NHRMC) 888-254-9904 (Pender)
MedImpact Direct Mail Order	<a href="http://www.medimpactdirect.com">www.medimpactdirect.com</a>	855-873-8739
Commcare Specialty Pharmacy	<a href="http://www.Commcarepharmacy.com">www.Commcarepharmacy.com</a>	888-203-7973

**Questions?**

If you have a question about your new pharmacy benefit plan, please contact a MedImpact representative at 888-254-8850 after **January 1, 2018**.