

HURRICANE - COMMUNITY RESOURCES

For the latest Disaster Recovery Information – refer to these county emergency operation centers:

- **Hurricane recovery Sites – By county**

Brunswick <http://www.brunswickcountync.gov/>

New Hanover <https://emergency.nhcgov.com/>

Pender <http://www.pendercountync.gov/em/hurricaneflorencerecovery/>

- **Webpage: [Emergency.nhcgov.com/donations-volunteering](https://emergency.nhcgov.com/donations-volunteering)**

New Hanover County -----webpage listing places where locals can get free meals and supplies.

New Hanover County has opened a Community Recovery Resource Center at Independence Mall to assist residents of New Hanover County and surrounding areas. Open 8am- 5pm

The Community Recovery Resource Center will house federal, state, and local agencies that are providing relief services, **including:**

Disaster Supplemental Nutrition Assistance Program: Department of Social Services will be administering disaster food stamps at this location for New Hanover County residents. Open 8 a.m.-5 p.m. (Mon, Tues, Thurs, Fri), 8 a.m.-6 p.m. (Wed), and 9 a.m.-5 p.m. (Sat). More details are [available here](#).

FEMA Disaster Recovery Center: FEMA representatives will be on site to help area residents apply for FEMA assistance, check a FEMA application status, apply for Small Business Administration (SBA) loans, and more. Details about FEMA’s Disaster Recover Center can be [found here](#). Services begin Friday; open 9 a.m.-7 p.m. (Mon-Sat), and 9 a.m.-1 p.m. (Sun).

Supply Distribution Center: The Salvation Army, in coordination with New Hanover County, will be distributing supplies to residents, including clean-up kits, food boxes, and infant items. Based on need, the public can come to the resource center to receive vouchers before picking up supplies from the distribution center. Open 8 a.m. to 6 p.m., 7 days a week until further notice.

Multi-Agency Resources: Multiple non-profit and community organizations will be set up in the resource to offer help, resources, and assistance to residents in the Cape Fear region. Open 8 a.m. to 6 p.m., 7 days a week until further notice.

In addition, the NC Department of Insurance has been hosting an Insurance Camp where residents can get information, file claims, and ask questions of insurance carriers. Numerous insurance companies as well as the Department of Insurance will be on hand to assist.

To access the Community Recovery Resource Center, the public should enter the Independence Mall parking lot from Independence Boulevard and follow directional signage to the entrance between Ruby Tuesday’s and the former Sears store

Disaster Recovery locations - (FEMA)

Brunswick County – Brunswick Community College- Odell Williamson Auditorium, 150 College Road, Bolivia

Columbus County – Columbus County Department of Social Services, 40 Government Complex Road, Whiteville

Duplin County - Wallace Presbyterian Church, 205 West Main Street

New Hanover County- Independence Mall (old Sears store)

Onslow County - Consolidated Human Services Agency, 612 College Street, Jacksonville

Pender County - Pender County Agricultural Building, 801 S. Walker Street, Burgaw

Clean-up / Home Repair – Volunteers available/ Laundry

New Hanover County:

Voluntary Organizations Active in Disasters (VOAD): Will provide FREE crisis clean-up, roof repair, tree removal, etc. for people who don't have another option. They need to call 1.800.451.1954.

N.C. Baptist Men: Clean-up and preliminary home repair: 336-817-0819.

Wilmington Area Rebuilding Ministry (WARM): Can help with putting tarps on homes that have damage. Contact is Lindsay at WARM at 910-399-7563. Or web link at info@warmnc.org

Duplin County:

- Laundry Trailer- behind Kentucky Fried Chicken in Wallace off of Norwood Street
- Shower Trailers- In back parking lot of First Baptist on West Main Street and at the Campbell Center

Pender County:

Resources for Disaster Clean-Up and Laundry

- Numbers for disaster relief center at Riley's Creek Baptist Church are 231-3397 and 231-3727.
- Direct number to disaster relief teams at Scott's Hill Baptist Church is 821-3732.
- Direct line to teams working out of First Baptist Church of Wilmington Activity Center is 336-817-0819.
- Laundry trailer set up at Scott's Hill Baptist Church; drop clothes in early morning and pick up clean and folded after 3 pm.

Distribution Centers

Brunswick County:

- Northwest Fire Department (5029 Northwest Road in Northwest)
- Navassa Volunteer Fire Department (336 N. Main Street in Navassa)
- Waccamaw Volunteer Fire Department (4045 Whiteville Road NW in Ash)
- Winnabow Volunteer Fire Department (161 Governors Road SE in Winnabow)
- Waves of Praise Worship Center, 3000 Unit 4 George II Highway, Boiling Spring Lakes: 9 a.m. until 1 p.m., and from 3 p.m. to 7 p.m.

Duplin County:

Donation Drop-Off Sites and Distribution Sites

- Donation and distribution sites
 - Poston Baptist Church, 4121 S NC 11 Hwy, Wallace, NC 28466
 - Pathway Church, 275 NC 41, Beulaville, NC 28518
 - Kenansville Baptist Church, 114 Routledge Rd, Kenansville, NC 28349
 - Kingdom Builder's Campus, 1504 North Norwood Street, Wallace, NC 28466
 - Hot food also being served at this location

Suggested donations: Non-perishable food items, adult diapers, toilet paper, baby diapers, baby wipes, baby food and formula, sippy cups and bottles, canned fruit, bread, cereal, pork & beans/beanie weenies, ramen noodles, coffee, individually wrapped snacks, bug spray, deodorant, Cleaning supplies, Clorox wipes, bleach, rubber gloves for cleaning, buckets, scrub brushes, mops/brooms, masks, dish soap, laundry detergent, paper plates, paper towels, gallon size ziploc bags, tarps, shampoo, charcoal, plastic grocery bags, stuff for kids like coloring books, crayons, etc.

- Distribution only sites of water and MREs
 - Chinquapin Volunteer Fire Department
 - Beulaville Volunteer Fire & EMS
 - Albertson Volunteer Fire Department
 - Oak Wolfe Volunteer Fire Department
 - Rose Hill Volunteer Fire Department
 - Magnolia Volunteer Fire Department
 - Warsaw Volunteer Fire Department
 - Calypso Volunteer Fire Department
 - Faison Fire and Rescue
 - Kenansville Volunteer Fire Department
 - Fountaintown Volunteer Fire Department

Hay and Farm Distribution

Hay distribution locations:

1. Williamsdale Farms, 7624 NC Hwy 41, Wallace. 9 a.m. to 4 p.m.
2. Duplin County Livestock Arena, Kenansville (beside the Events Center), by appointment (between 9 a.m. to 4 p.m.). Contact Matthew Carter at 910-296-2120 ext. 3 to schedule pick up.

Hay and other farm supplies:

4664 Mark N Smith Rd, Pink Hill, NC

Available supplies: Curtain string, curtain material, rubber boots, fuel containers, gloves, socks, large square bale cow hay, round bale cow hay, various bagged livestock feed, bagged feed, bagged shavings. Contact Eve Honeycutt at 252-521-1706 with questions about the Pink Hill site.

Pender:

The following drop sites for relief items, including water, food, cleaning supplies, toiletries and tarps are open. Please note that some may have already closed:

- Lighthouse Church, 98 S. Trade Way, Rocky Point – 9/28/18
- Atkinson, 700 E. Church St., Atkinson - 9/28/18
- Maple Hill, 115 Old Maple Rd., Maple Hill - 9/28/18
- Hampstead Kiwanis Park – 586 Sloop Point Road, Hampstead - 9/28/18

- Shiloh-Columbia Fire Department, 19170 U.S. 421, Willard
- Union Rescue, 89 Veach St., Willard
- Station 14, 19470 U.S. 17 – serving evening meals.
- Share the Table, 12395 Hwy. 50, Surf City (call 910-616-8897 for hours)
- Gateway Community Church, 416 W. Bridgers St., Burgaw
- Lighthouse Church, 98 South Trade Way, Rocky Point.
- Station 29, 4849 U.S. 421, Currie
- Station 23, 200 Wilmington Ave., Surf City
- Station 20, 816 S. Anderson Blvd., Topsail Beach (tarps only for residents).
- Share the Table, 12395 Hwy. 50, Surf City (limited hours).

FOOD

A. Food - Meals

Brunswick County:

Starting Monday, Sept. 24, the following fire departments will have water and meals:

- Northwest Fire Department (5029 Northwest Road in Northwest)
- Navassa Volunteer Fire Department (336 N. Main Street in Navassa)
- Waccamaw Volunteer Fire Department (4045 Whiteville Road NW in Ash)
- Waves of Praise Worship Center (3000 Unit 4 George II Highway, Boiling Spring Lakes) - this site will operate each day from 9a-1p and then from 3p-7p
- Winnabow Volunteer Fire Department (161 Governors Road SE in Winnabow)

Two distribution sites will be available Monday courtesy of the Brunswick Family Assistance:

- 3905 Whiteville Road NW Ash, North Carolina, 28420
- 4013 US 17 BUS, Bolivia, North Carolina, 28422

The Brunswick Family Assistance Charlotte office will take any questions regarding distribution sites at 910.754.4766.

Red Cross fixed feeding sites:

- Goshen Baptist Church 4124 Mt. Misery Road, Leland
- 3781 Ruby Stone Drive, Leland
- 4889 Vernon Road, Northwest
- 2991 Dogwood Road, Navassa

New Hanover County:

Diamond Food Catering, partnering with World Central Kitchen: Individuals and families that need a meal plus some food to go home with can go to the following locations:

- Convoy of Hope at Port City Church
- BBQ Relief at the old k-mart parking lot
- NC Baptist Men at 1st Baptist Activity Center
- Mercy Chefs at Life Point Church on S. College (this may wrap up tomorrow or Thursday)

Cajun Navy: The Cajun Navy has set up a 24-hour supply store at Peace Baptist Church on Military Cutoff Road.

Champions for Compassion: Rebecca Trammel, 910.685.0209, rebecca@championsforcompassion.com.

They have a Bridge Builders Action Team (home base is North Side Baptist Church) to provide food, supplies and diapers to numerous locations around town (Foxes Boxes, DREAMs, St. Luke's AME, etc.).

First Baptist Church: Partnering with NC Baptist Men and Harrelson Center. Serving meals at Activities Center on Independence Blvd. Contact www.ncmissions.org or www.harrelsoncenter.org to receive aid

Pender:

Red Cross will serve 150 meals every evening next week from 5 to 6 p.m. at Station 14 at 19470 US Highway 17 in Hampstead.

For assistance of food, toiletries, and cleaning products, visit:

- Share the Table, 12395 Hwy. 50, Surf City (call 910.616.8897 for hours)
- Gateway Baptist Church, 416 W. Bridgers St., Burgaw
- Lighthouse Church, 98 South Trade Way, Rocky Point

Disaster Supplemental Nutrition Assistance Program (D-SNAP)

D-SNAP is for households that don't already receive food stamp benefits, and will provide one-time assistance for people who lost food, or the ability to purchase food because of Hurricane Florence. D-SNAP uses different standards than normal food stamp benefits, so households that don't normally qualify for food stamps may qualify for D-SNAP if disaster-related expenses have been incurred. Those already on food stamps may receive supplemental or replacement assistance automatically and do not need to re-apply.

Eligibility Requirements:

- Live in one of following counties: Bladen, Beaufort, Brunswick, Carteret, Columbus, Craven, Cumberland, Duplin, Harnett, Hoke, Hyde, Johnston, Jones, Lee, Lenoir, Moore, New Hanover, Onslow, Pamlico, Pender, Pitt, Richmond, Robeson, Sampson, Scotland, Wayne, and Wilson.
- Have suffered losses/damages related to Hurricane Florence, such as damage to property, loss of income or food loss.
- Have proof of identity and proof of residency (if available).
- Have income and resources below certain levels.
- Not currently receiving help buying food through the Food and Nutrition Services (FNS) program

Brunswick County:

Residents of Brunswick County can apply for D-SNAP beginning Friday, September 28. Residents applying for D-SNAP should come to **Odell Williamson Auditorium** on the **Brunswick County College (BCC) Campus**. **There is no online application for D-SNAP, so the public must apply in person during the following hours of operation:**

- Monday, October 1: 8:30 a.m. -5 p.m.
- Tuesday, October 2: 8:30 a.m.-5 p.m.
- Wednesday, October 3: 8:30 a.m.-6 p.m.
- Thursday, October 4: 8:30 a.m.-5 p.m.
- Friday, October 5: 8:30 a.m.-5 p.m.
- Saturday, October 6: 9 a.m.-5 p.m.

Columbus County:

Site Location: Columbus County DSS, 40 Government Complex Road, Whiteville

- Monday, Oct. 1 through Friday, Oct. 5, 8:00 a.m. to 5 p.m.
- Saturday, Oct. 6, 9 a.m. to 5 p.m.

Duplin County

Site Location: September 28- October 4, The Events Center, 195 Fairgrounds Drive, Kenansville

Site Location: October 5-6, Department of Social Services, 423 N Main St., Kenansville

- Monday, Oct. 1 through Friday, Oct. 5, 8:00 a.m. to 6 p.m.
- Saturday, Oct. 6, 9 a.m. to 5 p.m.

New Hanover County:

Disaster Supplemental Nutrition Assistance Program (D-SNAP)

New Hanover County applications for D-SNAP will be accepted Friday, September 28 through Saturday, October 6, except Sundays. This schedule is determined by the state. Please note: D-SNAP will not be administered at the county's Social Services building; applications will only be available at the Independence Mall location. There is no online application for D-SNAP, so the public must apply in person during the following hours of operation:

Site Location: Former Sears store at Independence Mall

- Monday, October 1: 8 a.m. -5 p.m.
- Tuesday, October 2: 8 a.m.-5 p.m.
- Wednesday, October 3: 8 a.m.-6 p.m.
- Thursday, October 4: 8 a.m.-5 p.m.
- Friday, October 5: 8 a.m.-5 p.m.
- Saturday, October 6: 9 a.m.-5 p.m.

Onslow County:

Site Location: Consolidated Human Services Agency, 612 College Street, Jacksonville

- Monday, Oct. 1 and Friday, Oct. 5, 8 a.m. to 5 p.m.
- Tuesday, Oct. 2 through Thursday, Oct. 4, 7 a.m. to 5 p.m.
- Saturday, Oct. 6, 9 a.m. to 5 p.m.

Pender County:

Beginning September 28, 2018, Pender County Residents can begin applying for D-SNAP.

Site Location: Pender County Agricultural Building, 801 S. Walker Street, Burgaw

- Friday, Sept. 28- Saturday, Oct. 6, 8:00a.m.- 5pm.

D- SNAP Transportation (Pender)

Shuttle buses to transport Pender County Residents to Burgaw to apply for D-SNAP and for other needs. Bus departs from Hampstead Annex Department Ag. Building and schedule for Oct. 1-6 is as follows:

7 a.m. 8 a.m.
9 a.m. 10 a.m.
11 a.m. 12 p.m.
1 p.m. 2 p.m.
4 p.m. if needed.

Financial assistance

New Hanover County

The Salvation Army
820 North 2nd Street
Wilmington, NC 28402
910-762-7354

<https://www.salvationarmycarolinas.org/capefear/home>

New Hanover County Community Action Agency
507 North Sixth Street
Wilmington, NC 28402
910-762-1177

Catholic Charities
20 North 4th Street, Suite 300
Wilmington, NC 29405
910-251-8130

<http://www.catholiccharitiesraleigh.org/wilmington>

New Hanover County Department of Social Services
1650 Greenfield Street
Wilmington, NC 28401
910-798-3400

<https://socialservices.nhcgov.com>

Housing

- Housing rental list posted [on CapsLive](#) for employees.
- The NC REALTORS® Housing Foundation has launched a grant application program for those impacted by the storm. Eligible applicants can qualify for a grant covering one month's rent or mortgage payment.

Grants are available for up to \$1,500 and do not need to be repaid. Access [the application here](#).

If your home was impacted, please apply for assistance and share this information with others who are affected.

The NC REALTORS® Housing Foundation has also committed \$50,000. All proceeds from this fund will benefit disaster victims.

MEDICAL CARE / EQUIPMENT

New Hanover County:

MedNorth: Has a mobile medical unit provided by United Health Care. They have 3 exam rooms, offering FREE services by 2 Nurse Practitioners and 1 behavioral social worker.

Disability Resource Center: offers long-term equipment needs to people with significant disabilities i.e. wheelchairs, hearing aids, batteries, etc. Their services cover five counties. Their office is damaged so go to their website at www.drc-cil.org then select “click here for assistance.”

Duplin County:

- NHRMC Wallace Urgent Care- 112 Medical Village Drive, Wallace NC- 910.285.0333
- Goshen Medical Center- 110 Eastwood Drive, Wallace, NC- 910.285.2330
- Vidant Duplin Hospital- 401 N Main St, Kenansville, NC- 910.296.0941
- United Health Care Medical Clinic, 1504 North Norwood Street, Wallace, NC. They will be open from 9:00-5:00 on Tuesday, Wednesday, Thursday and Friday of this week. Tetanus shots available.

VIII. Resources – sites

- **FEMA – 1-800-621-3362** 7am- 10pm; seven days a week.
- **www.DisasterAssistance.gov** – find out if you qualify for aid/ financial assistance.
1-800-621-3362 (TTY: 1-800-462-7585)
- **IRS/ Taxes** - Additionally, the info. re: the IRS’ extension of tax deadlines is at the following link: <https://www.irs.gov/newsroom/irs-extends-upcoming-deadlines-provides-tax-relief-for-victims-of-hurricane-florence>