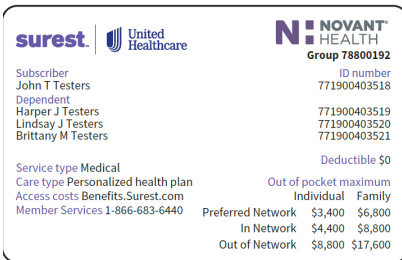


Novant Health Benefit Plan ID Cards



Surest medical plan card

- Medical plan services only — present to clinic or facility locations when receiving care
- Surest Member Services: **1-866-683-6440**



Cigna medical plan card

- Medical plan services only — present to clinic or facility locations when receiving care
- Cigna Customer Service: **1-800-CIGNA24**



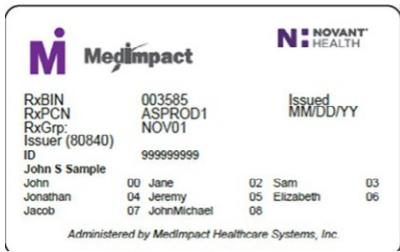
Cigna HRA Visa debit card (or HAA)

- If enrolled in a Cigna plan this card is only for pharmacy use; use Health Reimbursement Account (HRA) funds for prescription drug copays
 - This card will not work at clinics or facilities
- If you changed plans from Cigna to Bind for the current plan year this card will serve as your Healthy Awards Account (HAA) card
 - If you are on the Bind plan you can use your HAA funds for copays, prescriptions and eligible over-the-counter (OTC) items
- Cigna Customer Service: **1-800-CIGNA24**

People & Culture Solutions Center

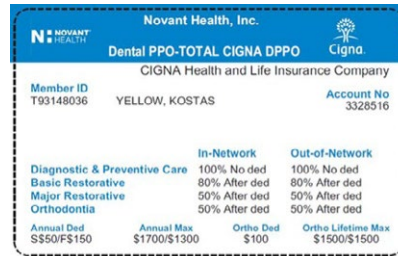
Novant Health team members: **1-800-890-5420**

NHRMC team members: **1-910-667-6000**



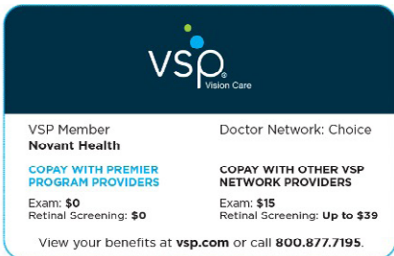
MedImpact pharmacy plan card

- Pharmacy services only
- MedImpact Customer Service: **1-833-726-0668**



Cigna dental plan card

- Dental plan services only
- Cigna Customer Service: **1-800-CIGNA24**



VSP vision plan card

Present this card for vision care appointments — card is not required to schedule appointments or for eye care clinics to verify benefit coverage



Wex Flexible Spending Account (FSA) Visa debit card

- Issued for Healthcare and Dependent Care FSAs
- Use card for eligible expenses, such as prescriptions, certain office visit copays or eligible over-the-counter (OTC) items
- Can be used for eligible day care expenses
- If you have a Discovery Benefits branded card you will receive a new Wex branded card when your Discovery Benefits card expires

People & Culture Solutions Center

Novant Health team members: **1-800-890-5420**

NHRMC team members: **1-910-667-6000**