

Stanson-Premier’s provider portal is a browser-accessible tool that enables providers to perform appropriate use criteria (AUC) consultations in order to comply with the Centers for Medicaid and Medicare Services’ (CMS) [AUC program](#). Healthcare systems and other organizations partnering with Stanson-Premier grant portal access to affiliate providers by providing a registration link. If you have received such a link, please proceed to the Account Creation section below to proceed with setting up your provider portal account.

This document explains how to access and use the portal as an individual provider-

Note: Appropriate use criteria are clinical guidelines that CMS has approved for use in determining the appropriateness of imaging orders. In this document the term ‘guideline’ is generally used in place of ‘AUC’.

Account Creation

1	<p>Open the link https://app.stansonhealth.com/register/portal?code=nhrmc provided by your affiliate health system and then enter your first name, last name, email address, and NPI. Your NPI must match your name exactly as it appears in the NPPES registry. You can confirm your details at https://npiregistry.cms.hhs.gov/.</p>
2	<p>Check your inbox for an email from support@stansonhealth.com that contains a link to set your password. Click the link in the email, which will bring you to a screen in a web browser that can be used to set your password.</p> <p style="text-align: center;">You must open the link to set your password within 24 hours.</p> <p>Do not reply to this email as this inbox is unmonitored. For any support issues, please email cds_support@premierinc.com</p>
3	<p>Create a password. To meet password requirements, a password must include:</p> <ol style="list-style-type: none"> 1. At least 10 characters 2. At least 1 upper case letter 3. At least 1 lower case letter 4. At least 1 number 5. Not common words/phrases (e.g. password) <p>Stanson-Premier recommends the use of a password manager to generate and maintain passwords. Passwords expire every 90 days.</p>
4	<p>Once you have successfully set a password, you may log in to the portal at https://portal.stansonhealth.com.</p>

Performing AUC Consultations

- 1 Log into the portal at <https://portal.stansonhealth.com>.
- 2 After logging-in, click on 'New Portal CDS Consult' to start a new consultation. New consults can also be started by clicking 'menu' in the upper left, 'portal', and then 'New cds consult'.
- 3 Enter the date of birth (DOB) of the patient whose advanced imaging order you would like to review against AUC.

The patient's age is necessary to correctly evaluate the order. Establishing the patient's age using his or her DOB makes it easier to share completed consultation information with affiliate health systems.
- 4 Use the search box in the Orders pane to search for and select the order you would like to review against guidelines.



🔍 Patient Information

Patients Date of Birth

month	1	day	20	year	1983
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Patient First Name

Patient Last Name

☰ Orders

mri lumb

Found 20 results

MRI, LUMBAR SPINE, W/O CONTRAST	Status: draft
MRI, LUMBAR SPINE, W/WO CONTRAST	Status: draft
MRI, CERVICOTHORACOLUMBAR SPINE, W/WO CONTRAST	Status: draft
MRI, CERVICOTHORACOLUMBAR SPINE, W/O CONTRAST	Status: draft
MRI, THORACOLUMBAR SPINE, W/WO CONTRAST	Status: draft
MRI, THORACOLUMBAR SPINE, W/O CONTRAST	Status: draft

<p>5</p>	<p>Enter a reason for exam in the window that opens after selecting an order. The portal’s clinical decision support engine will process any text entered here and attempt to use it in evaluating the order. Typically, it is good to include as much relevant clinical information as possible explaining why the imaging will be performed as it will reduce prompting for additional information.</p> <p>After entering the reason for exam, click Save.</p> <p>The selected reason for exam in the Stanson Portal MUST MATCH the signed imaging order.</p> <p>Include contraindications that could impact adherence to guidelines.</p> <p>For example: Pregnancy, pacemaker, implants, known allergy to X-ray intravenous contrast</p>								
<p>6</p>	<p>Click the ‘Request Consult’ button. This will result in the order being evaluated against available guidelines. There are four possible outcomes of this initial evaluation:</p> <table border="1" data-bbox="191 747 1469 1346"> <tr> <td data-bbox="191 747 358 926"> <p>No guidelines apply</p> </td> <td data-bbox="358 747 1469 926"> <p>The order was determined to have ‘no applicable AUC’ (guidelines). You may proceed with submitting the completed consultation summary to the entity that will furnish the imaging.</p> </td> </tr> <tr> <td data-bbox="191 926 358 1104"> <p>Adheres to guidelines</p> </td> <td data-bbox="358 926 1469 1104"> <p>The order was determined to ‘adhere to AUC’ (guidelines) based on the information provided in the reason for exam. You may proceed with submitting the completed consultation summary to the entity that will furnish the imaging.</p> </td> </tr> <tr> <td data-bbox="191 1104 358 1262"> <p>Does not adhere to guidelines</p> </td> <td data-bbox="358 1104 1469 1262"> <p>It was determined that the order ‘does not adhere to AUC (guidelines) based on the information provided in the reason for exam. A recommendations screen will be displayed - see (A) below.</p> </td> </tr> <tr> <td data-bbox="191 1262 358 1346"> </td> <td data-bbox="358 1262 1469 1346"> </td> </tr> </table>	<p>No guidelines apply</p>	<p>The order was determined to have ‘no applicable AUC’ (guidelines). You may proceed with submitting the completed consultation summary to the entity that will furnish the imaging.</p>	<p>Adheres to guidelines</p>	<p>The order was determined to ‘adhere to AUC’ (guidelines) based on the information provided in the reason for exam. You may proceed with submitting the completed consultation summary to the entity that will furnish the imaging.</p>	<p>Does not adhere to guidelines</p>	<p>It was determined that the order ‘does not adhere to AUC (guidelines) based on the information provided in the reason for exam. A recommendations screen will be displayed - see (A) below.</p>		
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(A) Recommendations screen
 (shown when the order does not adhere to guidelines):

MRI LUMBAR SPINE W IV CONTRAST is **NOT ADHERENT** to guidelines based on the clinical details provided.

[VIEW GUIDELINE](#)

RECOMMENDED ACTIONS

INSTEAD OF MRI LUMBAR SPINE W IV CONTRAST

■ **SWITCH TO MRI LUMBAR SPINE WO IV CONTRAST**

ALTERNATIVE ACTIONS

■ **CANCEL MRI LUMBAR SPINE W IV CONTRAST**

OVERRIDE ACTIONS

These options do not adhere to the guideline

■ **CONTINUE with MRI LUMBAR SPINE W IV CONTRAST**

CLINICAL DETAILS

[EDIT](#)

Low back pain

Chronic LBP duration \geq 3 months

Chronic LBP, no complicating feature

Worsening or not improving

Follow-up in the last 28 - 60 day for conservative therapy

No known/automatically detected potential contraindications to MRI

1. **Clinical Details** shows the information that was used to evaluate the order's adherence to guidelines. Clicking 'Edit' allows you to change this information.
2. **Recommended Actions** presents alternative orders that do adhere to guidelines based on the clinical details shown on the right. If no imaging is indicated, the recommended action will be to cancel the order.
3. **Alternative Actions** can be used in the uncommon situation where you do not wish to follow the recommended actions or override the recommendation. Generally, this will be an option to cancel the order and would be used if you feel you entered the wrong order in the original screen.
4. **Override Actions** allow you to continue with the current order and optionally provide information as to why you are choosing to not follow the recommendation.
5. **View Guideline** displays the document that contains the source guideline on which the adherence determination was made.

(B) Clinical details editing screen (shown when more information is needed):

MRI LUMBAR SPINE WO CONTRAST is being evaluated for adherence to clinical guidelines.

Please edit the clinical details for this order below.

Imaging indication	Low back pain	▼
Chronic LBP duration \geq 3 months	No	▼
Complicating feature	Trauma and/or suspected fracture	▼
Trauma severity select one	<input type="radio"/> Mild/moderate	
	<input type="radio"/> Insignificant trauma, r/o compression fracture	

For each prompt, choose the single best answer.

When all required questions have been answered, the continue button will darken and clicking it will cause the order to be reevaluated and a reimbursable adherence determination made.

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After completing the interactions with the question prompt screen and/or the recommendations screen (if any were displayed), you may see a screen asking if you would like to update the reason for exam for the order. Choosing 'Yes, Add Details' will update the text stored in the consultation

history and make this updated information available to include when submitting the order and consultation summary to the entity that will furnish the imaging (see the next step).

Update Reason for Exam

Would you like to **replace** the current reason for exam for this order with the clinical details below?

For MRI LUMBAR SPINE WO CONTRAST

Low back pain; Chronic LBP duration \geq 3 months; Chronic LBP, no complicating feature; Worsening or not improving; Follow-up in the last 28 - 60 day for conservative therapy; No known/automatically detected potential contraindications to imaging;

YES, ADD DETAILS

NO, DON'T ADD DETAILS

- 8** Complete the interactions with the question prompt screen and/or the recommendations screen (if any were displayed).

Generate the form by clicking the “print order submission form” button.

Print the order submission form and fax with the imaging order to NHRMC Centralized Scheduling 910.667.5580.

New Hanover Regional Medical Center

<https://www.nhmc.org/imaging>

Phone: 910-667-8777

Fax: 910-667-5580

Patient name

Brian Sonders

Patient DOB

01.20.1980

Patient phone number

555-555-5558

Provider

Brian Priselac

npi

MRI LUMBAR SPINE WO CONTRAST

Order code: IMG283

Status: active

PAMA score: Does not adhere to AUC (MF)

qCDSM vendor: Stanson-Premier (G1010)

PAMA consult ID: RZHMRG6V37

Reason for exam: back pain

Override reason: override reason

Order details: Low back pain; Low back pain, no complicating feature; No chronic LBP duration >= 3 months

 Print Order submission form

- | | |
|-----------|--------------------------------------------------------------------------------------------------------------------------------------------------|
| 13 | To perform another consultation, click the “create new consult” button, or click ‘menu’ in the upper left, ‘portal’, and then ‘New cds consult’. |
|-----------|--------------------------------------------------------------------------------------------------------------------------------------------------|

Reviewing Consultation History

- | | |
|----------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 | Previously completed consultations can be accessed by clicking ‘menu’ (upper left of screen), ‘portal’, and then ‘Cds consult history’. You can click on each row in the table to display the full details.

Note that in the current version of the Provider Portal, patient names are only stored for 24 hours. |
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Cds Consult History

+ ADD

ID	Orders	Patient Information	Created On
1440	<p>MRI LUMBAR SPINE WO CONTRAST</p> <p>Status: cancelled</p> <p>Pama Score: Insufficient information</p> <p>Pama Consult Id: SO-a4d64d88-50b8-44a5-82d8-9ea083fa79fa</p>	name: Stan Sonders	2020-03-11T14:02:37Z
1439	<p>MRI LUMBAR SPINE WO CONTRAST</p> <p>Status: active</p> <p>Pama Score: Adheres to AUC</p> <p>Pama Consult Id: SO-003f83f9-ffa4-455a-8b8f-7ea959633a24</p>	name: Stan Sonders	2020-03-11T13:37:01Z
1438	<p>MRI LUMBAR SPINE WO CONTRAST</p> <p>Status: active</p> <p>Pama Score: Adheres to AUC</p> <p>Pama Consult Id: SO-07463f1a-6061-40a6-bd23-5faf34f0e135</p>	name: Stan Sonders	2020-03-11T13:26:17Z
1437	<p>MRI LUMBAR SPINE WO CONTRAST</p> <p>Status: active</p> <p>Pama Score: Adheres to AUC</p> <p>Pama Consult Id: SO-70014180-a6f4-41a0-b536-f82626fb19ab</p>	name: Stan Sonders	2020-03-11T13:20:16Z

- 2 You may open a previously completed consultation by clicking on its row. From there, you can review the confirmation screen and, if configured, generate a referral form.

FAQ

1. What source guidelines are used by Stanson-Premier?

Stanson-Premier utilizes guidelines from two qualified provider-led entities, [Intermountain Healthcare Proven Imaging](#) and [Weill Cornell Medicine](#). The affiliate healthcare organization through which you obtained access to the provider portal and/or Stanson-Premier can provide information on which guidelines from these organizations are currently deployed in the provider portal.

2. How are the source guidelines built into the portal as clinical decision support?

Stanson-Premier has a team of clinicians (physicians, pharmacists, and nurses) that review source guidelines and build them into the Stanson-Premier qCDSM. This team works closely with Stanson-Premier's guideline partners to optimize the guidelines themselves as well as their delivery in the provider portal.

3. At my practice, orders are often placed on my behalf by medical assistants and nurses. How is order delegation impacted by the PAMA AUC regulation and how is Stanson-Premier supporting this workflow?

PAMA legislation allows for consultations to be performed by the ordering professional or staff under the guidance of the ordering professional. Thus, ordering via delegates is an acceptable workflow from a legislative perspective. Within the PAMA portal, delegate user accounts are not yet available but will be later in 2021. For now, the ordering professional should sign into the portal to allow delegates to perform consultations.

4. What consultation data do I, as an individual practitioner, have access to?

Individual providers (called 'ordering professionals' by CMS) who have used the provider portal are entitled to, at a minimum, annual access to aggregate data on their consultations. Stanson-Premier portal users will have anytime access to all previous consultation records using the "cds consult history" function.

5. What if I have additional questions? How can I contact Stanson-Premier?

Customer Support can be reached at cds_support@premierinc.com for any questions specific to portal functionality.

Stanson-Premier is not able to provide guidance for specific referral workflows or answers to any questions of a clinical nature.