

# DEVELOPING A FOUNDATION FOR LEAN LEADERSHIP IN HEALTHCARE SYSTEMS

## A Three Day Class Series

Each Day Begins at 8:30 AM  
(registration 8:00 AM)



### Who Can Attend?

Physicians, RNs, LPNs, and other healthcare professionals interested in learning about the LEAN Management System

### Presented by NHRMC LEAN Strategies Department:

Greg Firestone, MHA  
Judy Yankey, BBA  
Eva Pittman, MSN, RN-BC  
Matt Papach, MA, BS

Mary Brickels, RT(R)  
Corey Yingling, MSN, RN-BC  
Shannon B. Stewart, Project Lead

### Course Description:

- ◇ The challenges of adapting to a rapidly evolving healthcare environment require new ways of thinking about making changes and developing a culture of continuous improvement.
- ◇ Application of LEAN methodology to create value for the healthcare consumer has been shown to create improvement in a variety of operating processes within many healthcare settings.
- ◇ These three coordinated workshops will focus on LEAN leadership strategies for supervisors, managers and other healthcare professionals who want to improve the delivery of care for patients and those who provide their care.
- ◇ This series will challenge your thinking. Learn more about how to provide high-quality, cost-effective care through the application of LEAN principles.

### Objectives:

At the conclusion of this live educational activity, participants should be able to:

- ◆ Define and describe fundamental LEAN principles, key concepts, and tools to foster problem-solving and rapid cycle improvement
- ◆ Identify through simulation exercises the application of Plan-Do-Study-Act cycles to support rapid cycle improvement in the healthcare setting
- ◆ Relate A3 thinking to effective problem-solving in healthcare to improve processes effecting the quality of patient care
- ◆ Develop standard work and an implementation plan for a selected process to reduce variation in work
- ◆ Describe essential components and tools of leadership standard work to sustain change in a LEAN healthcare environment
- ◆ Describe essential components of leadership standard work in a LEAN healthcare environment.

### Desired Outcome:

Participants will increase their knowledge of LEAN strategies for continuous improvement.

- 1.. Introduction to LEAN in Healthcare  
6.75 NCPD (Nursing) Contact Hours  
6.75 Contact Hours  
Prerequisite for Day 2 & 3
2. Applying the Scientific Method for Problem-Solving  
6.25 NCPD (Nursing) Contact Hours  
6.25 Contact Hours  
Prerequisite for Day 3
3. Developing a Foundation for LEAN Management  
6.5 NCPD (Nursing) Contact Hours  
6.5 Contact Hours  
Days 1 & 2 are prerequisites for Day 3

Classes taken preferably in the same month.  
See options on page 3 and 4 of this brochure.

CE credit provided by:



**Registration fee: \$300 each day** | register for all 3 preferably in the same month. Lean Healthcare Green Belt Certification is an additional one-time cost of **\$150**. Light snacks provided, lunch on your own.

**NHRMC Staff Register via NetLearning for Discount**

**All 3 Days Total 19.5 Contact Hours**

Day 1 - 6.75 Nursing Contact Hours | Contact Hours  
 Day 2 - 6.25 Nursing Contact Hours | Contact Hours  
 Day 3 - 6.50 Nursing Contact Hours | Contact Hours

South East Area Health Education Center (SEAHEC) is approved as a provider of nursing continuing professional development by the North Carolina Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation

*No partial credit will be given. Participants must attend the full day order to receive credit for each day.*

**GREEN BELT CERTIFICATION**



You can now receive Green Belt Certification offered by New Hanover Regional Medical Center Lean Strategies. Department Certification includes 2 hours of Lean Strategies Coaching, an NHRMC Lean Healthcare Green Belt Certificate in addition to your CE Certificate. The cost is \$150.

**Certification Requires:**

- ⇒ Days 1 and 2 must be taken at a minimum
- ⇒ Completion of an A3 improvement or 5S project
- ⇒ Must show 30 days of tracking for sustainment
- ⇒ All project tracking must be reviewed by an NHRMC Lean Coach.

Further inquiries about Green Belt Certification should be sent to Shannon B. Stewart, Project Lead at [shannon.stewart@nhrmc.org](mailto:shannon.stewart@nhrmc.org).

<b>2021 CLASSES</b>
January 18, 19, 20
February 15, 16, 17
March 15, 16, 17
April 19, 20, 21
May 17, 18, 19
June 21, 22, 23
July 19, 20, 21
August 16, 17, 18
September 20, 21, 22
October 18, 19, 20
November 15, 16, 17

**Due to COVID-19 Restrictions, class sizes are small. Please log into your NetLearning account and search under the "SEAHEC Programs" tab for the discount code to enter for your employee discount at registration. Please plan to take all three days within the same month.**

CE credit provided by:

