

## Sarah Smith

**OH 3. Ownership:** She is one of the finest nurses I have ever worked with. She cares for patients like they are her family whether they are her patients or someone else's. She presents good ideas and then follows through with changes during these process improvement events. She has participated in collaborating with our Atrium counterparts to ensure we are using the best practices available. She recently had a patient situation where a patient was in Mongolia and needed a prescription change because of symptoms. She had to speak to the patient during a 12 hour time difference and arrange for the patient's medication change without the use of internet. She didn't stop until the patient was taken care of.

**Teamwork:** She exemplifies teamwork. She treats everyone as a team member and is always happy to assist her team in any way possible. I consider her a leader in her department. She is a good influence in the team dynamic. Her teammates respect her and trust her to make good decisions for her team.

**Communication:** She has excellent communication skills. She communicates with coworkers, patients and providers professionally and with a wonderful spirit every day. She does such a great job of seeing things from every angle. While being heavily involved in day to day patient care, she is able to view things from multiple angles. She helps me see things from a staff perspective and helps the staff see things from a management perspective. She never makes assumptions always works towards doing what is best for the patients. She is concise and explains things well.

**Compassion:** She is the most compassionate nurse I know. She cares about patients as well as coworkers and providers continuously. Sarah has compassion for her team and patients, but also for leadership. She looks at a problem from all angles, not just how it affects her which is what makes her such a great asset to us.

**Shining Moment:** Every moment working with her is a shining moment. She is one of the finest, kindest and upbeat professional nurses I have ever worked with and she shines every day here at work. I cannot say enough great things about her. She has made me a better leader and I cannot think of a better person to nominate for this award. Her other shining moment was when she recently volunteered to take on another physician at the practice when her teammate left for another position in the organization. We have imminent plans to change workflow for our nursing staff and she is so committed to making these changes work that she wanted to "set an example for her teammates." I consider her to be a leader with her team and appreciate her feedback and opinions about making improvements.